



### **Coronavirus Update from Aroma Joe's**

An update from our CEO, Loren Goodridge on the ongoing precautionary measures we are taking to ensure the health and safety of Aroma Joe's team members and guests. Of note, drive thru and walk up locations are still open for business in all the communities we serve.

#### ***March 24, 2020 Update***

AJ's Nation - I wanted to personally reach out and provide you with an update on what we are doing to keep our staff and guests safe. As I stated previously, we are adhering - and in most cases exceeding - all recommended safety practices including aggressive cleaning and sanitation procedures.

**We continue to offer our drive-thru and walk up window for service as well as delivery services like Door Dash where available.**

Most stores are also changing hours of operation so please visit the locations page of our website or call the store directly for updated hours. We continue to seek guidance from the CDC and state and local officials on whether we should remain open. At this time, all guidance indicates it is safe and we are considered an essential service. We will continue to monitor this ever-changing situation.

We have been moved by the kind words from customers who rely on Aroma Joe's for their daily dose of positive energy. But I also know many of you have expressed concerns and I don't take that lightly. The safety of our guests and staff has always been our #1 priority and always will be. Many of our staff have indicated they are happy for the normalcy, excited to see their favorite customers and overwhelmed by thoughtful gestures and comments from the community. But some may feel uncomfortable given their own unique circumstances. Please know we have been clear with our local business owners that if any staff member does not feel comfortable working, they should be supported in this decision. We are taking this extremely seriously.

We are working hard to navigate these unprecedented times and appreciate your patience and understanding. I wish you continued good health and thank you for being part of AJ's Nation.

Healthy Regards,

Loren Goodridge  
Aroma Joe's CEO